



## Video Repair Service

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Fox Valley Video Service was originally formed with former associates from two of the most respected names in the electronics industry, Panasonic and Sony. All of our engineers have obtained the highest level of factory training during their tenures at their respective factory service centers as well as military training in electronics as well. This tremendous knowledge base is applied to each and every repair we do, in order to achieve the highest level of customer satisfaction. Our previous association with our respective employers also offers us direct contact with the factories and their representatives, allowing us to utilize the manufacturers for direct support.

Established in 2004, we set out to become the Midwest's premier service center for Panasonic Broadcast and Professional video equipment. In 2005 we were selected and promoted as a "Super Key Independent Servicer". We are quite proud of this achievement based on our exceptional customer satisfaction level and our degree of technical expertise. In 2006 we added Sony to our service line-up because so many customers wanted a dependable place to send all of their equipment.

We are located approximately 50 miles West of Chicago, in West Dundee Illinois. Our retail location is in Century Plaza located at 771 South 8th street (8th street is Route 31). Just look for our sign "FVVS" on the canopy above our shop. Century Plaza is located two miles North of Interstate 90 and a mile South of Route 72 (there is a Route 31 exit on Interstate 90).

### **Our Services**

Fox Valley Video Service does simply that, service. Our goal is to provide you with the best possible repair experience, with an eye on value to you, the customer.

### **What can Fox Valley Video Service do for you?**

We can do it all, from a simple cleaning to a complete overhaul of your equipment. Do you need surface mount capacitor replacement on your PCBS. Want the latest firmware installed in your unit? We can do that too. We strive for you to get the best value from your equipment, offering special package rates on DVCPRO equipment to get your units in tip top shape to perform to original factory specifications. These package rates provide an extensive savings and provide you with a like-new machine. These packages include a complete mechanical overhaul of the mechanism as well as complete surface mount

capacitor replacement. After which your unit is completely mechanically and electrically aligned. This value package of course only applies to machines that fit parameters as follows. The unit is worn beyond normal maintenance procedures and does not have other repair issues as PCB damage etc. If additional work is required to make the unit functional, you will be provided with an estimate for additional parts and labor.

At Fox Valley Video Service we can offer expert repairs on all of your equipment, including physical damage restorations. We can work with your insurance company or your third party warranty organization to get your unit back to work with the least amount of difficulty. Our vast experience in the repair of professional and broadcast equipment saves you time and money. We've worked on these units for years (heck, we launched the DVCPRO line and the DVX series products). We know what your equipment needs to be done to it, to put it in top operating condition. We also stand behind our work, providing after the fact support to your repair. The bottom line is; the repair is not finished until you are satisfied!

For more information please visit  
<http://www.fvvs.com>